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|  | Kiran Rachel **George**  **Project Manager/Scrum Master**   |  |  | | --- | --- | | **Address Kochi, India 682028**  **Phone 91-9446574620**  **E-mail kiransam77@gmail.com** |  | |  |  |

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| Instrumental Technical project Manager bringing 18+ years of experience achieving ambitious goals in challenging IT environment. Diligent, forward-thinking, and adaptable to dynamic company, customer, and project needs. Successful at motivating teams to meet demanding timelines.  Well-versed in building positive relationships with customers and other stakeholders. Skilled at overseeing complex, high-value technical projects with excellent planning competencies. Organized and dependable at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.     |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | **Technical Profile**   |  |  | | --- | --- | |  | * Microsoft Office * Python * AWS technologies, Java, HTML, Java Scripting, NodeJS * ETL * MSSQL Server, Oracle * Versioning System: GIT, Bitbucket * ETL Tool: Talend * JIRA * Canva | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Competencies**   |  |  | | --- | --- | |  | Delivery Management - Project, Program Management & RFP's - Preparation and (or) review of Project plan |  |  |  | | --- | --- | |  | Estimations, Implementation Plan, Agile project management |  |  |  | | --- | --- | |  | Focused and detailed activity-based planning and ability to track multiple projects/modules |  |  |  | | --- | --- | |  | Resource Management – Resource Planning, Projections, Optimizations, Performance reviews |  |  |  | | --- | --- | |  | Customer Management – Client Engagement, conduct workshop to understand requirements / Issues, Complaints, Concerns |  |  |  | | --- | --- | |  | Risk Management – Identification and ensuring contingency and mitigation plans for risks |  |  |  | | --- | --- | |  | Stakeholder Management – Interact and manage various internal and external stakeholders for approvals / sign off's like Vendors, Quality Department, Customer ,Customer's) business partner's, Other IT Vendors |  |  |  | | --- | --- | |  | Interpersonal Communication, Decision-Making | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Work History**   |  |  |  | | --- | --- | --- | |  | **Jun 2017 - Current** | **Technical Project Manager** /**Scrum Master**  *Marlabs Software Pvt Ltd, Kochi* |  |  |  |  | | --- | --- | --- | |  | **Apr 2010 - May 2017** | **Project Manager**  *Wipro Technologies Ltd, Kochi* |  |  |  |  | | --- | --- | --- | |  | **Nov 2006 - Mar 2010** | **Technical Lead**  *Infosys, Trivandrum* |  |  |  |  | | --- | --- | --- | |  | **Aug 2004 - Nov 2006** | **Module Lead**  *CSC India Pvt Ltd, Hyderabad* |  |  |  |  | | --- | --- | --- | |  | **Jun 2001 - Aug 2004** | **Senior Software Engineer**  *Satyam Computer Services Ltd, Lake Shore, Hyderabad* | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  | **Education**   |  |  |  | | --- | --- | --- | |  | **May 1998 - May 2001** | Master of Computer Applications:  *Vellore Institute of Technology - Vellore, India* | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | **Projects Profile**   |  |  | | --- | --- | |  | **1. Name of Application:** AWSETL Data Pipelines Projects   * **Client:** A radio satellite company * **Team Strength & Role:** 15, Project Manager * **Environment (with skill versions):** AWS services - Firehose, Glue, Athena, ECS, S3, Redshift, EC2, EMR, DynamoDB, IAM Project * **Description**   This project involved a team which developed ETL Data pipelines on AWS using AWS services. Standard python packages like boto3 were used for AWS to design pipelines and used AWS services - Firehose, Glue, Athena, ECS, S3, Redshift, EC2, EMR, DynamoDB, IAM.  Also Captured specifications, testing methods and other information for Kafka pipelines into technical manuals   * **Contribution:**   As a Project Manager, was responsible for  · Supervise efficient working of all data projects.  · Analyze business opportunities and provide required recommendations.  · Monitor all long-term objectives and initiate necessary decisions for same.  · Train data warehouse staff and ensure appropriate maintenance and development of all data.  · Evaluate staff performance and determine requirements to increase growth.  · Administer database consolidation and identify efficient initiatives for same.  · Coordinate with analysts and specialists and manage efficient working of work.  · Manage various projects and facilitate reuse of same architecture.  **2. Name of Application:** SBS/DMA/Customer Portal Applications   * **Client:** US Silica * **Team Strength & Role:** 20, Project Manager * **Environment (with skill versions):** Azure   **Language:** C# 4.0, Asp.Net MVC 5, Entity Framework, Web API/WCF  Bootstrap, JavaScript, jQuery, Angular 1.x, SQL Server  **Database:** SQL Server  **O/s:** Windows   * **Project Description**   Sandbox System is a logistics application for managing the sand loads between the loading facilities and wells for the customers of U.S Silica. The dispatchers in Sandbox office shall use this application to track the load through its life cycle from source to the destination. The operations managers shall use this application for managing the loads among different drivers and driver companies, payments and invoicing etc. The application shall produce load detail reports for monitoring the operational efficiency and send them to the management team to help them make effective decisions. The data collected on this application is integrated with the Customer portal to provide real time status updates to Sandbox customers.   * **Contribution:**   As a Project Manager, is responsible for  · Liaison between the US Silica IT/Business team and Marlabs offshore team  · Project planning and estimation at offshore  · Project tracking and monitoring at offshore  · Requirement scoping and analysis  · Requirement management using agile principles  · Provide technical and functional solutions to the issues found in the SBS application  · Co-ordination and management of application development activities between other vendors of U.S. Silica  **3. Name of Application:** Middle East Banking project   * **Client:** Middle East Banks like FGB * **Team Strength & Role:** 70, Project Manager * **Environment (with skill versions):** Hadoop BDD environment   **Language:** Hadoop  **Tools:** Oracle Big Data lite  **Database:** Oracle  **O/s:** Linux   * **Project Description**   The project involved sentiment analysis for a leading Abu Dhabi bank. Under this we pulled data out of the 4 social channels Facebook, Twitter, you tube and Instagram. The required data from the channels were pulled into HDFS (Hadoop Ecosystem) and these were put into Hive using external tables. Qlik sense was used to report on the sentiments pulled out from the social channels.   * **Contribution:**   As a Project Manager, was responsible for  · Delivery Management - Project, Program Management & RFP's - Preparation and (or) review of Project plan,  · Estimations, Implementation Plan  · Focused and detailed activity-based planning and ability to track multiple projects/modules  · Resource Management – Resource Planning, Projections, Optimizations, Performance reviews  · Customer Management – Client Engagement, conduct workshop to understand requirements / Issues, Complaints, Concerns etc.  · Risk Management – Identification and ensuring contingency and mitigation plans for risks  · Stakeholder Management – Interact and manage various internal and external stakeholders for approvals / sign off's like Vendors, Quality Department , Customer ,Customer's) business partner's, Other IT Vendors  **4.Name** **of Application: MyRewardZone (US),MY HR(US) and MCCP(Canada)**   * **Client:** BestBuy * **Team Strength & Role:** 30, Technical Project Manager * **Environment (with skill versions): Amazon Cloud Environment**   **Language:** Java, J2EE, Spring, Hibernate, Cloud Knowledge  **Tools:** Spring Tool Suite, Hudson, Bamboo, Maven, Splunk Omniture  **Database:** MySQL, Oracle   * **Project Description**   MyRz site is the BestBuy customer's royalty portal, and it deals with managing accounts, offers, redeeming points and certificates. The site is hosted on amazon cloud, and we manage the site monitor and manage the site operational activities.  My HR is the internal BestBuy site developed using Liferay portals which is used for displaying the  Pay, benefit, compensation, and other employee related information.  MCCP is the online ecommerce site for Canada clients for purchase of online electronic goods. We supported two brands BestBuy and Future Shop brands for Canada region.   * **Contribution:**   As a Technical Manager role, is responsible for  · Knowledge Transition Activities  · Technical triaging and analysis of issue.  · Monitoring the Site availability and Support Activities  · Operation Statistics collection of the site for the Business evaluation  · Code review and design of logic  · Weekly CSAT evaluation  · Weekly status reporting to the client  · Mentoring and Manage the Team  · Team appraisals and promotion handling  **5. Name** **of Application: GM Canada Iteration 3**   * **Client:** Walmart * **Team Strength & Role:** 20, Project Manager * **Environment (with skill versions):**   **Language:** ATG ECommerce  **Tools:** Eclipse IDE, ANT  **Database:** Oracle   * **Project Description**   GM Canada is an online Merchandise Site developed using ATG ecommerce for Canada.  As part of GM Canada Wal-Mart extended the multi-Tenant ecommerce Platform to rollout the General Merchandise platform for Canada.  GM Canada Iteration 3 is was an extension to the development work carried out by the teams in both Iteration 1 and Iteration 2 respectively. GM Canada Iteration 3 included additional scope, interfaces with third party providers, a couple of rounds of Integration testing, System Integration testing followed by E2E Integration testing (2 cycles each). Post Acceptance of the product by the Product Management/business this application went live.   * **Contribution:**   As a Project Manager, was responsible for  · Delivery Management - Project, Program Management & RFP's - Preparation and (or) review of Project plan,  · Estimations, Implementation Plan  · Focused and detailed activity-based planning and ability to track multiple projects/modules  · Resource Management – Resource Planning, Projections, Optimizations, Performance reviews  · Customer Management – Client Engagement, conduct workshop to understand requirements / Issues, Complaints, Concerns etc.  · Risk Management – Identification and ensuring contingency and mitigation plans for risks  · Stakeholder Management – Interact and manage various internal and external stakeholders for approvals / sign off's like Vendors, Quality Department , Customer ,Customer's) business partner's, Other IT Vendors | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Certifications**   |  |  |  | | --- | --- | --- | |  |  | PMP Certified |  |  |  |  | | --- | --- | --- | |  |  | Scrum Master Certified |  |  |  |  | | --- | --- | --- | |  |  | AWS Certified Associate Architect |  |  |  |  | | --- | --- | --- | |  |  | Oracle Certified SQL and PL/SQL Associate (OCA) |  |  |  |  | | --- | --- | --- | |  |  | SCWCD Certified |  |  |  |  | | --- | --- | --- | |  |  | SCJP Certified | |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Languages**   |  |  | | --- | --- | |  | English |  |  |  | | --- | --- | |  | Hindi |  |  |  | | --- | --- | |  | Malayalam | |  | |